



Consultation on

Neath Port Talbot Council's

Homelessness Strategy

2018-22



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1 - Background

In Spring 2018, the Council commissioned an independent review of how it responds to people facing homelessness in order for us to see how we could build on our current practice and develop new ways of working. This review involved extensive engagement with a variety of stakeholders in order to identify opportunities for change.

This strategy sets out how we intend to act on the findings of the review so that we are best placed to meet the needs of those experiencing or at risk of homelessness over the next four years and beyond.

The Council's aim is to implement an approach that will prevent homelessness wherever possible and effectively support the person when it occurs. A detailed action plan, co-produced with all stakeholders, will be created and implemented following publication of the final version of the strategy.

2 - What are the aims of this consultation?

The aims of the consultation are to:-

- Make sure that all interested parties are aware of the Council's proposed Homelessness Strategy 2018-22.
- Provide clear information so that people understand why the actions proposed in the Strategy are necessary.
- Make sure that people have all the information they need to come to an informed opinion about the proposed action.
- Encourage people to give their views on the proposals (outlined in section 4).
- Make sure people know how to submit their views.
- Collect feedback and consider this before a final decision is made.

3- When will the consultation take place?

The Council will be collecting feedback for 60 days from 5th August 2018 to 30th September 2018 (see section 6 for how to give your views).

As well as this document, Council officers will be arranging events to discuss the Homelessness Strategy. This will be a chance to ask questions.

After the consultation ends, all of the feedback will be analysed and a report will be presented to Cabinet Board. This report will set out the proposal and recommendations, taking into account the feedback from the consultation.

4 - Summary of Proposal

We propose to shift the focus from emergency responses and fulfilling our homelessness duties to households in crisis by exploring the following:

- *More focussed community based support to prevent homelessness before it becomes a crisis.*
- *Evidence based support and accommodation options for people with complex needs who have experienced repeat episodes of homelessness and require a range of services.*
- *Helping people to achieve permanent housing and reduce demand for temporary accommodation.*

5. Questions & Answers

During the consultation there will be a number of ways in which you can submit questions about this proposal (see Section 6).

6. How will the Council collect views and opinions?

There are a number of ways that the Council will be collecting views and opinions on this proposal:

There will be an information display giving details of the proposal, together with a suggestion box where questions, letters and completed feedback forms can be deposited.

- Online - for details of the Strategy and Consultation feedback form visit www.npt.gov.uk/haveyoursay
- In writing - you can write to us or complete the Feedback Form at the end of this booklet.
- Paper copies - printed copies of the above and feedback boxes can be found at:
 - Neath Civic Centre
 - Port Talbot Civic Centre
 - The Wallich Bus
 - Shelter Cymru Office
 - CVS Alfred Street
- Meetings - interested parties will be invited to discuss the proposals

For further information email: ccc@npt.gov.uk : Telephone **01639 686520** (this line is available during office hours—8.30am to 5pm Mon to Thurs and 8.30am to 4.30pm on Fri).

Letters and forms can be put into the suggestion box or can be posted to:

Neath Port Talbot County Borough Council

Homelessness Strategy Consultation

Cimla Health & Social Care Centre

Cimla

Neath

SA11 3SU

or

email ccu@npt.gov.uk

You can find the proposals and an online version of this questionnaire
on our website at www.npt.gov.uk

Why are you interested in the Council's Consultation? (please P all that apply)

<input type="checkbox"/>	I am a resident of Neath Port Talbot	<input type="checkbox"/>	I am a volunteer in Neath Port Talbot
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	I work for NPT Council	<input type="checkbox"/>	I am a carer
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	I work in Neath Port Talbot	<input type="checkbox"/>	I use services provided by NPT Council
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	I run a business in Neath Port Talbot	<input type="checkbox"/>	I work for a third sector or voluntary organisation in NPT
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Other (please specify):		

Having read the information we have published about our proposal, do you feel more informed ? (please P one answer)

<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Partly	<input type="checkbox"/>	Don't know
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Please indicate how you feel about the proposal in general (please P one answer)

<input type="checkbox"/>	Agree
<input type="checkbox"/>	
Please indicate the main reasons why you agree	

	Neither agree nor disagree
Please specify why you neither agree or disagree	

	Disagree
Please specify why you disagree	

About You: The Council operates equality policies that aim to ensure that everyone is treated fairly and equally. To make sure that people are not discriminated against when accessing our services we carry out monitoring and therefore would be grateful if you could answer the following questions. The information you provide is strictly confidential.

What is your postcode? _____

Age: (please **P** one answer)

	Under 16		30-39		60-74		86+
	17-24		40-49		75-85		Prefer not to say
	25-29		50-59				

Welsh Language – are you: (please **P** one answer)

	Fluent speaker & writer		Fluent speaker		Learner
	Fairly fluent speaker & writer		Fairly fluent speaker		Little or no knowledge

The Equality Act 2010 defines a person as disabled if they have a physical or mental impairment, which has a substantial and long term (i.e. has lasted or is expected to last at least 12 months) adverse effect on the person's ability to carry out normal day-to-day activities.

Do you consider yourself to have a disability? (please **P** one answer)

<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Prefer not to say
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Ethnic origin: (please **P** one answer)

<input type="checkbox"/>	White British	<input type="checkbox"/>	Mixed: White & Asian	<input type="checkbox"/>	Black: African
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	White Irish	<input type="checkbox"/>	Indian	<input type="checkbox"/>	Black: Caribbean
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Mixed: White & Black Caribbean	<input type="checkbox"/>	Bangladeshi	<input type="checkbox"/>	Chinese
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Mixed: White & Black African	<input type="checkbox"/>	Pakistani	<input type="checkbox"/>	Prefer not to say
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Other	<input type="checkbox"/>		<input type="checkbox"/>	

Other Ethnic Group (<i>please specify</i>):

Gender (please **P** one answer)

<input type="checkbox"/>	Male	<input type="checkbox"/>	Female	<input type="checkbox"/>	Transgender	<input type="checkbox"/>	Prefer not to say
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Religion/Belief: (please **P** one answer)

<input type="checkbox"/>	Christian	<input type="checkbox"/>	Buddhist	<input type="checkbox"/>	Hindu	<input type="checkbox"/>	Jewish	<input type="checkbox"/>	Muslim
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Sikh	<input type="checkbox"/>	No religion	<input type="checkbox"/>	Any other religion	<input type="checkbox"/>	Prefer not to say		

Sexual Orientation (please **P** one answer)

<input type="checkbox"/>	Heterosexual	<input type="checkbox"/>	Lesbian	<input type="checkbox"/>	Gay	<input type="checkbox"/>	Bisexual	<input type="checkbox"/>	Prefer not to say
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Nationality (please **P** one answer)

<input type="checkbox"/>	Welsh	<input type="checkbox"/>	Scottish	<input type="checkbox"/>	English	<input type="checkbox"/>	British		
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	Irish	<input type="checkbox"/>	Other	<input type="checkbox"/>	Prefer not to say		<input type="checkbox"/>	<input type="checkbox"/>	

About this consultation

How did you hear about this consultation? (please **P** all that apply):

<input type="checkbox"/>	Radio	<input type="checkbox"/>	Youtube	<input type="checkbox"/>	NPT Council website (www.npt.gov.uk)
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Article in local newspaper	<input type="checkbox"/>	Poster	<input type="checkbox"/>	Direct email
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Facebook (NeathPortTalbotCBC)	<input type="checkbox"/>	Information stand	<input type="checkbox"/>	Local town, community or county borough councillor
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>	Twitter (@NPTCouncil)	<input type="checkbox"/>	Word of mouth	<input type="checkbox"/>	Other

Other (please specify):

We are interested to know what you thought of this consultation. Please let us know:

Was it easy to understand?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No
	<input type="checkbox"/>		<input type="checkbox"/>	
Was the content informative	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No

Any further comments about this consultation?

THANK YOU FOR YOUR TIME